



## ALLAHABAD UP GRAMIN BANK

Data Center  
Titanium Block-C, Shalimar Corporate Park  
Plot No-TC/G-1/1, Vibhuti Khand, Gomti Nagar  
Lucknow- 226 010 (UP)

### Addendum – Amendment to RFP

For

**Supply, Printing and Personalization of 10 Lac RUPAY Debit & RUPAY Kisan Cards through Online Reverse Auction Process**

**RFP REF No. : DC-1/2013-2014 Date : 25/03/2013**

**Addendum Date: 16.04.2013**

#### **Introduction**

Bank had floated RFP reference DC-1/2013-2014 dated 25.03.13 for Supply, Printing and Personalization of RUPAY Debit and RUPAY Kisan card.

**Addendum dated 11.04.2013** containing clarification and amendment to RFP document was earlier issued.

**Addendum dated 16.04.2013** containing amendment to RFP is issued herewith.

All terms and condition of the RFP document remain unchanged. Please treat this addendum as an integral part of the RFP document issued.

The PIN printing will be done by the Bank's ATM Switch Vendor. However the PIN stationary has to be provided by the bidder. The PIN stationary has to be delivered by the bidder to the premises of the Bank's Switch vendor. Once the PIN printing is complete the bidder has to dispatch the PINs to the branches. All the stationery required has to be provided by bidder.

For issuance of duplicate cards, charges will be same as that of new cards. However, no charges would be paid for issuance and dispatch of duplicate pins to branches as per requests received from customers. The Bank may go for both instant and normal cards. Bidder to ensure timely delivery of cards and pins and no delay is acceptable.

The bidder has to collect track files from ATM Switch for subsequent production and dispatch of cards (total kit) and PIN mailers , maintaining record for the same, along with details of dispatch (i.e. date of booking, destination, dispatch mode etc.)

Card Tracking and Support on Card related queries from ATM BackOffice, obtaining PODs from couriers etc.

The bidder has to maintain sufficient stock of Plastic cards, PIN mailers and Stationery kit with proper documentation for catering to needs on timely basis.

The bidder has to dispatch duplicate pin mailers as per requests received after collecting the same from ATM Switch.

Please note that the bidder has to undertake all the activities in totality as mentioned in the RFP and the addendums.

### **PIN MAILER STATIONERY SPECIFICATION**

#### **Window envelope for ATM PIN mailer**

i) Particulars	Specifications
a. Size	: 10" X 4.5" (Closed)
b. Paper	: 80 gsm of reputed paper mills
c. Printing	: Both side without lamination
d. Colour	: Multi-colour
e. Window	: 4.5" X 2"
f. Shutting Flap	: Self-adhesive strip
g. Art work/Design *	: As per Bank's sample at bidder's cost

#### **ATM PIN mailer**

i) Particulars	Specifications
a. Size	: 10" X 4" X III part with carbon
b. Paper	: 70 gsm of reputed paper mills
c. Printing	: Both side without lamination
d. Colour	: Multi-colour
e. Art work/Design *	: As per Bank's sample at bidder's cost